

Learning, Training and Development Diary

Course Dates 2011



*Prices include course materials where applicable. All prices quoted exclude VAT

Course	Designed for	2011 Dates	Location	No's	Price*
Basic Assessor Training (BAT) (EFQM)	<ul style="list-style-type: none"> for those who wish to find out more about the EFQM Fundamental Concepts, the EFQM Excellence Model and the assessment methodology (RADAR). a prerequisite for the European Assessor course. 	12 Jan	Edinburgh	12	Members £270* Non Members £520*
		3 Feb	Edinburgh	12	
		5 Apr	Glasgow	12	
		7 Jun	Edinburgh	12	
		11 Aug	Edinburgh	12	
		4 Oct	Glasgow	12	
		6 Dec	Edinburgh	12	
European Assessor Training (EAT) (EFQM)	<ul style="list-style-type: none"> for those who intend to work as internal or external assessors on team-based assessments provides participants with in-depth understanding of the characteristics of excellent organisations including the EFQM Fundamental Concepts, the Excellence Model and RADAR the assessment methodology. 	8 – 10 Feb	Edinburgh	6	Members £995* Non Members £1795*
		22 – 24 Mar	Edinburgh	6	
		26 – 28 Apr	Glasgow	6	
		24 – 26 May	Edinburgh	6	
		21 – 23 Jun	Glasgow	6	
		26 – 28 Jul	Edinburgh	6	
		23 – 25 Aug	Edinburgh	6	
		27 – 29 Sept	Edinburgh	6	
		25 – 27 Oct	Glasgow	6	
29 Nov – 1 Dec	Edinburgh	6			
Assessor Masterclass (QS)	<ul style="list-style-type: none"> for those assessors who have been through a European Assessor Training course twice and who will benefit from working with an experienced tutor and other participants to share perspectives and ideas to find solutions. the course is issue based and will focus on the matters that are significant for the participants. 	1 Feb	Edinburgh	12	Members £750* Non Members £1500*
		5 Jul	Edinburgh	12	
J2E (EFQM course)	<ul style="list-style-type: none"> for those starting out on their excellence journey provides an insight into how to plan that journey to make it as effective as possible. 	16 & 17 Feb	Edinburgh	12	Members £550* Non Members £995*
		9 & 10 Aug	Edinburgh	12	
Continuous Improvement Through Self-Assessment (QS)	<ul style="list-style-type: none"> for those who have a responsibility for project managing a self-assessment project those who wish to understand in detail the critical success factors that need to be build in to their thinking and planning those who wish an in-depth understanding of the range of self-assessment methods and their suitability based on particular circumstances 	2 & 3 Mar	Edinburgh	12	Members £360* Non Members £720*
		10 & 11 May	Edinburgh	12	
		20 & 21 Jul	Glasgow	12	
		21 & 22 Sep	Edinburgh	12	
		16 & 17 Nov	Glasgow	12	
Managing Efficiencies (QS Course)	<ul style="list-style-type: none"> for those needing to consider efficiency savings against a background of increasing pressure to cut costs whilst retaining and improving services in the public sector set in the context or organisational self evaluation will provide participants with an opportunity to reach conclusions on the "Critical Success Factors" for achieving and maintaining efficiencies as well as the risks and pitfalls. 	2 Feb	Edinburgh	12	Members £250* Non Members £495*
Online PSIF Self-assessment	<ul style="list-style-type: none"> for those using the PSIF for those wishing to study online covers the crucial success factors in making self-assessment as effective as possible facilitation project management effecting improvements 	Ongoing	N/A	N/A	Members £288
Online Self-assessment	<ul style="list-style-type: none"> for those wishing to study a generic self-assessment course online covers the crucial success factors in making self-assessment as effective as possible project management effecting improvements factors to be taken into account in deciding on the appropriate self-assessment method 	Ongoing	N/A	N/A	Members £360* Non Members £720*

For more information on any of our courses please visit qualityscotland.co.uk or call 0131 556 2333.