

be inspired



Dear

I thought you might be interested in this special offer from **Quality Scotland**, the not-for-profit organisation that helps support our business improvement programme. Should you decide to join this network of over 200 like-minded organisations, we will both **receive a £200 voucher to use towards any Quality Scotland training course!** For more information, give them a call on 0131 556 2333 or fill out the form enclosed.

Hope you'll think about joining!

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“What connects our members is their shared belief in the value of Business Excellence, and their drive and commitment to improve their organisations’ performance.”

Quality Scotland members enjoy...

- Support from a dedicated Account Manager
 - Discounted rates for training courses, events and publications
 - FREE access to online resources for best practice
 - FREE access to Business Matchmaking and Business Mentoring Services
 - Networking and benchmarking with like-minded organisations
 - Opportunities to measure your organisation’s performance against the best in Europe
 - Advice and guidance on how to implement your continuous improvement programme
 - And much more...
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About Quality Scotland

Quality Scotland is a not-for-profit organisation that promotes Business Excellence in Scotland. With over 200 members from the private, public and voluntary sectors, our membership ranges from bluechips, local authorities, ambitious SMEs and large voluntary organisations. What connects our members is their shared belief in the value of Business Excellence and their drive and commitment to improve their organisations' performance.

Quality Scotland was founded 16 years ago from just 14 founding members. Today, Quality Scotland is at the forefront of driving the continuous improvement agenda across Scotland.

Our Governing Members include: Communities Scotland, Highlands & Islands Enterprise, Scottish Enterprise, Scottish Executive, Scottish Power, Scottish Prison Service, Scottish Water, Standard Life and the Royal Bank of Scotland.

What we do

Members of Quality Scotland receive the support of a dedicated Account Manager, who will provide advice and guidance on how to implement your organisation's improvement programme.

Quality Scotland is also the National Partner Organisation for EFQM in Scotland, the most widely used management framework in Europe. We also work with a number of different quality frameworks, standards and tools, including Lean, Six Sigma, Balanced Scorecard, Kaizen, IIP, ISO and others.



We offer a range of cutting edge training courses and events to help support your business improvement initiatives as well as provide FREE access to online resources on best practice. Our business matchmaking and business mentoring services are also FREE to members and help facilitate interaction and the sharing of information among like-minded organisations.

How to join Quality Scotland

For more information on Quality Scotland please call 0131 556 2333 or return the form on the reverse of this brochure. Alternatively, visit www.qualityscotland.co.uk.

Terms and Conditions

If you become a member of Quality Scotland, both you and the person that referred you will receive a £200 voucher to use against any training course, including in-house courses. Please note this offer does not extend to voluntary sector organisations joining Quality Scotland but current voluntary sector members may still participate and receive the £200 training voucher if they refer non-voluntary organisations.

Membership Fees

Membership Fees are based on your organisation's turnover or equivalent, except for Governing Members who provide an enhanced level of financial support and form the Board of Quality Scotland:

Turnover (£m)	Annual Fee (£ excluding VAT)
0-5	750
5-15	1,000
15-25	2,000
25+	3,000
Governing	10,000

YES, I would like to receive more information on Quality Scotland membership...

THANK YOU, I am unable to consider membership at this time, but please add me to your mailing list for information on Quality Scotland products and services...

Name:

Job Role:

Organisation:

Address:

Telephone:

Email:

I was referred by:

Organisation:

Please return this form to Quality Scotland at the address below

Quality Scotland, 11 Abercromby Place, Edinburgh EH3 6LB T: 0131 556 2333

Promoting Business Excellence