



succeed

Online Tools

Pathway

The essential self-assessment tool for organisational improvement.



EFQM  **QUALITY
SCOTLAND**

Quality Scotland offers a range of **online tools**, designed to help your organisation identify its strengths and areas for improvement as well as implement an effective action plan. There is a variance in the different levels of complexity available for each tool ranging from a 1-page questionnaire to the more advanced online Pathway tool. Each tool requiring a higher level of commitment than the last.

This brochure provides details on Pathway, For further information on online tools or any other products and services, please contact Quality Scotland on 0131 556 2333 or email info@qualityscotland.co.uk.

What is Pathway?

Pathway is an easy-to-use online tool that allows you to assess your organisations performance and identify areas for improvement – straight from your desktop!

Designed exclusively by Quality Scotland, Pathway operates by allowing employees to answer a series of questions relating to the different aspects of your organisational performance against the criteria of the Excellence Model.

How does it work?

Pathway is a flexible tool that can be applied to your whole organisation or specific departments/units as required. The question sets and branding can be adapted specifically to your needs ensuring the language used in the questionnaire is always relevant to your organisation.

Once completed, this valuable insight will provide you with a detailed picture of your strengths and areas for improvement that can be analysed for the organisation as a whole, by department, discipline or team and the user can begin to compile and implement a continuous improvement plan.

This valuable insight can help deliver real bottom-line results and encourage continuous improvement throughout the organisation.

Who can use Pathway?

Since the development of Pathway, Quality Scotland has worked with the tool extensively across the **public, private** and **voluntary sectors**. The tool has continually proved to bring results across all sectors due to its flexible nature, particularly as both the language and the branding of the tool can be tailored to suit individual organisational needs.

Why use Pathway?

Pathway is a user-friendly, self-assessment tool that can be adapted to reflect the needs of your organisation while maintaining the principles of the EFQM Excellence Model.

As the more advanced online tool, Pathway has been proven to improve efficiencies within organisations of all sizes. What's more, not only does it provide benefits for senior staff, it heavily involves staff across all levels giving an all round sense of involvement.



What are the benefits?

- Multiple users at any one time.
- Real, valuable insight into your organisation
- In-depth knowledge of self-assessment
- Bespoke framework
- Tailored to meet the branding requirements of your organisation
- Internal benchmarking
- No prior knowledge needed
- Drive out action plans for continuous improvement
- Dedicated Pathway expertise and support

How do I purchase Pathway?

Simply get in contact with Quality Scotland and our dedicated Pathway team can help!

Pathway can be purchased in a standard format and is accessed through a web link with each user having a unique username and password.

Tailored versions of the tool can be created in consultation with Quality Scotland.

To purchase Pathway, arrange a demonstration or simply to find out more, please contact Orla McDonald on 0131 556 233. Alternatively, please email orla.mcdonald@qualityscotland.co.uk.

How much does Pathway cost?

Number of employees	Member Cost	Non-Member Cost
Up to 50 employees	£1500 (basic Pathway)	£2500
100-200 employees	£2500	£3500
500+ employees	£4000	£5000
PSIF	£4500	N/A

- All Voluntary organisations should contact Orla McDonald for further advice on pricing
- Prices are subject to change dependent on level of tailoring
- Annual License fee (after year 1) cost £500
- Should your organisation have more or less employees than stated, please contact Quality Scotland as other options are available



If you would like more information on Business Juggler, Pathway, Committed to Excellence or any of Quality Scotland's other products or services, please contact Quality Scotland on 0131 556 2333 or email info@qualityscotland.co.uk



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INVEST IN PEOPLE

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Promoting Business Excellence

